



CHILD
& FAMILY
CENTER

PUBLISHED FEBRUARY 2026

FISCAL
YEAR
2024-25

IMPACT REPORT



A WORD FROM OUR CEO

To our friends and supporters,

This year (FY 24-25), Child & Family Center's work was carried forward by an exceptional team of professionals —dedicated, mission-driven, and deeply committed to the children and families we serve. Even amid a year marked by uncertainty in government funding, our staff remained steady and responsive, ensuring that individuals and families in need could access care without added barriers. We continued to prioritize quality, evidence-informed best practices, and a welcoming, client-centered experience that supports healing and hope.

Our Board of Directors also remained steadfast in its commitment to strong governance and responsible stewardship, guiding the organization with care and accountability. Through ongoing quality assurance and continuous quality improvement, we strengthened the systems that help ensure services are safe, effective, and aligned with community needs. Our mission is the foundation of everything we do, and we are committed—every day—to advancing it with integrity and purpose.

We are deeply grateful to our funders, community partners, staff, and volunteers who stand with us and make this work possible. Your support fuels our ability to show up for families when it matters most, and together we will continue building a stronger, healthier community for the years ahead.

We look forward to another incredible year ahead!

Best,



NIKKI BUCKSTEAD
PRESIDENT & CEO



OUR MISSION
CHANGING LIVES.
HEALING RELATIONSHIPS.
HELPING PEOPLE THRIVE.



FISCAL YEAR 2024 - 25

AWARDS & RECOGNITION

CHILD & FAMILY CENTER IS PROUD TO HAVE BEEN RECOGNIZED FOR THE FOLLOWING:

Two staff nominated for the Corporate Learning Network Trailblazer Awards:
Learning & Development Team of the Year.

One staff was awarded as one of the 2024 Los Angeles Business Journal Valley
Diversity Equity & Inclusion Leaders of Influence.

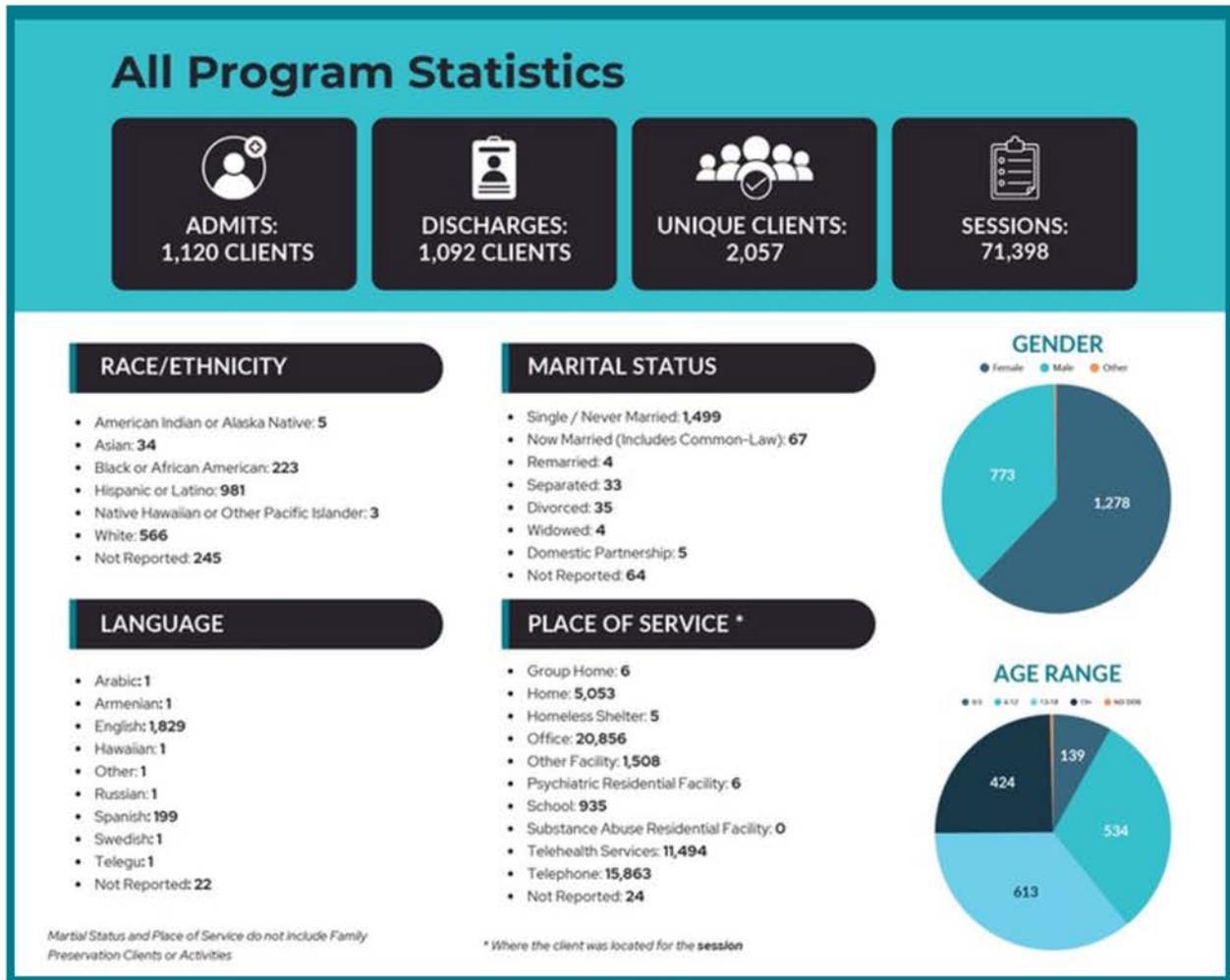
President & CEO received **SCV Nonprofit Leader of the Year Award**

President & CEO Appointed as Supervisor Kathryn Barger's **Commissioner on the Interagency Council on Child Abuse and Neglect**



OUR PROGRAMS DATA DASHBOARD

This dashboard highlights a year of significant reach and dedicated service at the Center. During the 2024-2025 fiscal year, our programs supported a diverse community through personalized care and accessible mental health services. Below is a summary of the impact and demographics reflected in this year's data:



2,057

Unique clients served

4,300

Individuals impacted through parenting classes, counseling, family workshops and events; This includes foster parents, grandparents, and siblings.



FISCAL YEAR 2024 - 25

VOLUNTEERS

OUR MISSION IS FUELED BY DEDICATED
COMMUNITY MEMBERS

839

volunteer hours for Center support, fundraisers and events

168

volunteers powered our signature fundraisers—Taste of the Town and the 5K Purple Walk—while providing vital administrative support and driving the success of our Adopt-a-Family and Family Fun Nite programs

OUTPATIENT MENTAL HEALTH PROGRAM FOR CHILDREN, YOUTH AND FAMILIES

Our outpatient mental health program is our largest program at the Center.

1,344

Clients served (3,000 individuals when supported family members are counted)

35,302

Clinical sessions and services provided to those individuals and families.

2,568

Psychiatric sessions provided in our Psychiatry Department

FISCAL YEAR 2024 - 25



INTENSIVE MENTAL HEALTH FIELD-BASED SERVICES

The Center offers several intensive mental health services which we provide in the homes of our clients. These services include Family Preservation (FP) Program, Therapeutic Behavioral Services (TBS), Full-Service Partnership Program (FSP), and Wraparound Family Services (WRAP). These services provide an intensive and comprehensive array of mental health services to help support the client and their family.

9,327

Mental health and supportive services provided to clients including therapy, psychiatry (if appropriate), case management, parent/caregiver education and other support

FISCAL YEAR 2024 - 25



SPECIALTY PROGRAMS

DOMESTIC VIOLENCE PROGRAM

2,053

Answered crisis calls through our 24-hour hotline

602

Group counseling sessions provided to Domestic Violence survivors

PATHWAYS TO RECOVERY SUBSTANCE USE TREATMENT

142

Number of clients served

5,002

Number of services and sessions provided to clients

OUTREACH & EDUCATION SERVICES

10,452

Participants reached through 594 activities held by Child & Family Center in schools and the community

594

Community activities and events held by Child & Family Center in schools and the community

HELPING FAMILIES MAINTAIN STABILITY

153

Clients served through housing stability programs

\$113,885

Monetary support including rent, utilities/phone, food assistance, auto repairs, childcare, and legal support



FISCAL YEAR 2024 - 25

EVALUATION OF OUR PROGRAMS & SERVICES

Each year we ask our clients and graduates to complete a Client satisfaction survey. These are the results for Fiscal Year 2023-2024:

97%

of clients said they were able to get the services they needed through us.

99%

of clients said they liked the services they received at the Center.

95%

of clients said that as a result of services received they were better at handling daily life.

93%

of clients said staff was sensitive to their cultural background.

EVALUATION OF OUR PROGRAMS & SERVICES CONTINUED

95%

of clients said services were available at times that were good for them.

99%

of clients said the staff was helpful and treated them with respect.

78

bilingual staff members speaking Spanish, Japanese, Cantonese, French, Armenian, Hindi, Punjabi, Urdu, and Russian



FISCAL YEAR 2024- 25

FINANCIAL OVERVIEW

FISCAL YEAR 2024 - 25

TOTAL ASSETS

\$14,761,000

\$11,217,000

Current Assets

\$3,544,000

Buildings (net book value)
& Other LT Assets

EXPENSES

- 85% Program
- 3% Fundraising
- 12% Administrative



TOTAL LIABILITIES & NET ASSETS

\$14,761,000

\$2,085,000

Liabilities

\$12,676,000

Net Assets

REVENUE & CONTRIBUTIONS

- 1% Foundation & Private Grants
- 1% In-Kind Contributions
- 94% Government Grants
- 1% Fundraising Events
- 3% Other



85%

Our focus is on the programs and services we provide. That's why 85% of all our funding goes directly into serving our clients and the community.



MISSION MOMENTS



Jones Family

After years of trauma, separation, and instability, three siblings were referred to Child & Family Center's MAT program for support and healing. Through thorough assessments and compassionate care, the children were connected to critical mental health services, developmental support, and Wraparound programs to address their unique needs. Today, the siblings are making meaningful progress in therapy, rebuilding trust with caregivers, and moving toward a future rooted in safety, healing, and resilience.



Andy

When Andy came to our Full Service Partnership, he was a deeply traumatized 19-year-old struggling with overwhelming emotions, suicide attempts, and hospitalizations. With the steady, compassionate support of his dedicated team, a therapist, psychiatrist, and case manager, Andy slowly began to heal, gaining coping skills, rebuilding trust, and even finding moments of joy through work and new relationships. Today, Andy has transitioned to outpatient care, a powerful reminder of how even the most vulnerable young people can find hope.



Monica

After escaping a harmful relationship, Monica came to Child & Family Center looking for safety and a fresh start for herself and her teenage son. Through our Domestic Violence and Behavioral Health programs, she received trauma-informed counseling, housing support, and tools to navigate parenting through crisis. Today, Monica has secured permanent housing, is thriving in her recovery journey, and has built a stronger, more trusting relationship with her son. She is moving forward with hope and resilience.



Shaunna

After facing domestic violence and uncertainty, Shaunna joined our Family Preservation Program seeking stability for her two young children. With weekly support, parenting guidance, and access to vital resources, she rebuilt her confidence and her home. Today, Shaunna has steady employment, continues mental health services, and feels empowered as a parent—stronger and more hopeful for the future.



GIVE WITH CONFIDENCE

FISCAL YEAR 2024 - 25

Our Donors and Funders know we are a trusted and excellent stewards of their funding and donations.

Child & Family Center is proud to receive 4 out of 4 stars (the highest level awarded) by Charity Navigator. Charity Navigator rates nonprofits on Four Beacons: Impact and Results; Accountability & Finance; Leadership & Adaptability; Culture & Community.

We are proud to receive the "Candid Platinum Transparency ranking" from GuideStar which is the highest level of recognition for our commitment to fiscal transparency and mission-driven work. A Platinum ranking puts Child & Family Center in the top 0.1% of charities nationally in terms of transparency.

Donate Now!



OUR CORE VALUES

Our core values are the defining principles that our organization is built on. They hold us to higher standards and are the beacon which guides our staff. Our core values include not just to ensure we provide excellent care and services to our clients and community, but also in how we treat and support each other every day.

COMPASSIONATE

The very essence of our work with each other, clients, and the community we serve. It inspires our staff to approach each client and each other with empathy, understanding, and a sincere desire to support and assist. This creates a nurturing environment where everyone feels heard and valued.



EMPOWERING

Nurturing the strength within staff, clients, and our community, and providing the necessary tools and resources to equitably empower growth and purpose. We provide employees with the autonomy and opportunity to do their best work as well as hold each other accountable for our actions.

IMPACTFUL

Provide services to our clients and community that have positive, wide-ranging, and long-lasting effects. Staff ensure collaborative work with each other and community partners to benefit clients and the community as a whole.



QUALITY

Quality in our programs and services is of paramount importance. The Center demands high ethical behavior standards and operates with integrity. This guides our delivery of programs and services and maintenance of the highest standards of care.

TRUSTED

We are a safe and trusted space that allows our clients to confide in us, confidentiality is respected, and well-being is of the utmost priority. Staff have created a trusted work environment where mutual respect is essential to building healthy relationships amongst each other.

